

DO YOU WISH TO MAKE A RETURN?

Thank you for shopping with Iittala! If you wish to return one or more items, we kindly ask you to complete this return form. Please contact our customer service if you need assistance.

When filling out the return form, please include your order number to ensure a smooth return process. Indicating the quantity of items being returned and the reason for the return helps us improve your future experience. Place the completed form inside the package along with the returned items. Attach the return label to the package and drop it off at the nearest pickup location, depending on the carrier that delivered your order—UPS, DPD, or PostNord. If you do not find a return label, please contact our customer service and they will assist you in organizing the return. Refunds will be processed to the original payment method.

If you are unable to print the form, simply write the following details on a piece of paper and include it in the package: your order number, item names and quantities, your name, and your email address.

We appreciate your cooperation, and our customer service team will process your return as efficiently as possible.

I hereby notify that I wish to exercise my right of withdrawal for my purchase of the following item(s).

RETURN ADDRESS:

Fiskars Finland (Vita) Oy Ab, Iittala Online Store
Taipaleentie 6
FI-13430 Hämeenlinna
Finland

REASON FOR RETURN:

1. The item(s) did not meet my expectations
2. I regret the purchase
3. A wrong item was delivered
4. The delivery took too long
5. No specific reason / Prefer not to say

Item number	Item name	Quantity	Reason for return

Order number

Name / Surname

Email address

QUESTIONS? Please contact Iittala Customer Service at webstore@iittala.com



